

Audiology Unit Welcome Letter for DC37 Website

We hope to find you and your family in good health. Our DC 37 members and patients have been through a lot over the last few months. The Audiology Unit is looking forward to resuming operations.

While many things have changed, one thing has remained the same, our commitment to your safety and well-being.

Effective, Monday, July 20, 2020, the Audiology unit will resume operations at 55 Water St., 22nd floor, New York, NY 10041.

Here are some changes we have made to protect our patients and staff:

- Our office will communicate with you beforehand to ask medical screening questions. You will be asked those same questions again when you are in the office, and please bring a pen.
- Only patients with scheduled appointments will be allowed access to the Audiology Unit. We kindly ask that you come alone if possible.
- All patients must wear a face mask or covering before they enter the building.
- Before entering the Audiology Unit office, our staff will conduct temperature screenings.
- Appointments will be managed to allow for social distancing between patients. You may be offered fewer options for scheduling your appointment.
- Make sure you fill out “COVID 19 Questionnaire” at myunionstrong.net on same day of appointment before leaving your home or entering the building at 55 Water St.

Please note: Priority appointments will be given to active patients who are in the middle of treatment or active patients whose appointments have been cancelled due to the coronavirus pandemic.

We look forward to seeing you again. We are happy to answer any questions you may have about the steps we are taking to keep you and every patient safe in our office. If you have any further questions please contact the Audiology unit at 212-791-2126.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming you back.