

# Were You There?



## The World Trade Center (WTC) Health Program Nationwide Provider Network

### What is the WTC Health Program?

The WTC Health Program provides medical monitoring and treatment to eligible 9/11 responders from New York City, the Pentagon, and Shanksville, PA; and eligible survivors who were in the New York City disaster area.<sup>1</sup>

### Who is eligible for the WTC Health Program?

Responders include:

- Fire or police department personnel (active or retired);
- Emergency health workers; and
- People who assisted in rescue, recovery, clean-up efforts, and support services.

Survivors include those in the New York City disaster area who:

- Lived, worked, or went to school;
- Attended daycare or adult daycare;
- Worked as a cleanup worker or performed maintenance work; or
- Were present in the dust or dust cloud on September 11, 2001.

### How do I enroll if I live outside the New York City metropolitan area?

Applications are available by filling out on the WTC Health Program website at [www.cdc.gov/wtc](http://www.cdc.gov/wtc). You can also call 1-888-982-4748 to request an application.

### How is the Nationwide Provider Network (NPN) different from the clinics in New York?

The NPN uses providers across the country to deliver quality monitoring and treatment services for members

outside the New York metropolitan area. Once enrolled, someone from the NPN will call you to discuss your health care needs and find local medical providers so that you can begin receiving benefits.

### How do I get my medical exam?

The initial exam for people is done in three parts: a medical history questionnaire, testing, and a clinical evaluation. First, a case manager from the NPN will call you to conduct the questionnaire over the phone. Your case manager will then schedule for medical testing to assess your condition(s). Finally, a clinical evaluation will be scheduled with a physician to review your results and determine what treatment services you may need.

### Will I get quality care in the Nationwide Provider Network?

Yes. The NPN has a large network of credentialed providers in a variety of specialties. The Clinical Centers of Excellence in New York and the NPN follow the same process to qualify members for treatment in the WTC Health Program.

### The clinics in the New York metropolitan area have seen thousands of 9/11 responders and survivors.

### Do doctors in the NPN have that same experience?

Yes. Logistics Health Incorporated (LHI) administers the health program for members outside the New York metropolitan area. LHI has trained doctors and nurses who understand the unique exposures and health concerns of 9/11 responders and survivors. LHI trained specialists will review your medical records to process your certification. Trained staff will help you understand the benefits you qualify for based on your certifications.

<sup>1</sup> The New York City Disaster Area is defined as the area of Manhattan that is south of Houston Street and any block in Brooklyn that is wholly or partially contained within a 1.5-mile radius of the former World Trade Center site.

**Learn More.** Call 1-888-982-4748 or visit [www.cdc.gov/wtc](http://www.cdc.gov/wtc)

World Trade Center | Pentagon | Shanksville, PA

